SMS Terms and Conditions

By opting in to receive SMS messages from Navarre Sands, you agree to the following terms and conditions:

1. Types of Messages

By subscribing to our SMS program, you may receive the following types of messages:

- Check-in Information: Details about your arrival, including confirmation, directions, and procedures.
- Check-out Instructions: Guidance for your departure, including timing and required steps.
- Reminders: Updates about your stay, such as booking confirmations, reservation details, or upcoming deadlines.
- Promotional Offers: Exclusive discounts, packages, or special events.
- Emergency Notifications: Urgent alerts or updates related to your booking or stay.
- Customer Support Updates: Responses or follow-ups to any inquiries you've made.

2. Messaging Frequency

Message frequency may vary depending on the type of communication. For example, you may receive up to 5 SMS messages per week related to your reservation, services and special promotions.

3. Message and Data Rates

Message and data rates may apply. These rates depend on your mobile service provider and plan. Please consult with your provider for more details.

4. Opt-In Method

You may opt-in to receive SMS messages from [Company Name] in the following ways:

- Verbally, during a conversation
- By submitting an online form
- By filling out a paper form

5. Opt-Out Method

You can opt out of receiving SMS messages at any time. To do so, simply reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list. Once your opt-out request is processed, you will no longer receive SMS communications from Navarre Sands.

6. Help and Support

If you are experiencing any issues, you can reply with the keyword HELP. Or, you can get help directly from us at <u>www.NavarreSands.com</u>

Additional Options: If you do not wish to receive SMS messages, you can choose not to check the SMS consent box on our forms.

7. Privacy

Your privacy is important to us. We will not share or sell your information. For details on how we protect your data, please review our Privacy Policy available on our website at www.NavarreSands.com.

8. Standard Messaging Disclosures

- Message and data rates may apply.
- You can opt out at any time by texting "STOP."
- For assistance, text "HELP" or visit our <u>Privacy Policy</u> and <u>Terms and Conditions</u> pages.
- Message frequency may vary

By participating in our SMS program, you acknowledge and accept these terms and conditions. Thank you for staying connected with Navarre Sands!